



TERRACORP
PROPERTY MANAGEMENT
& REAL ESTATE SERVICES

CASE STUDY

IT Discovery and Cyber Risk Assessment Transforms TerraCorp's Cybersecurity Posture

Summary

A comprehensive IT Discovery & Cybersecurity Risk Assessment conducted by Snap Tech IT revealed opportunities for cybersecurity improvements in TerraCorp's IT environment.

Our Role

IT Discovery and Cybersecurity Risk Assessment
Microsoft 365 hardening project
Cybersecurity-first managed services
Cybersecurity improvements
Strategic IT planning and budgeting

The Challenge

TerraCorp provides full-service real estate management exclusively to multifamily and commercial property owners with a specialty in affordable housing. The firm first engaged with Snap Tech after concerns about a range of cybersecurity challenges.

Despite migrating their infrastructure to Microsoft 365, their previous Managed Service Provider (MSP) had failed to implement essential security best practices in their Microsoft cloud environment. This left TerraCorp exposed to potential cyber threats.

Daphne Seymour, their HR and operations leader at the firm, recognized the need for a thorough cybersecurity risk assessment and more robust security measures to protect their business and tenant data.

The Solution

Snap Tech IT conducted an in-depth IT Discovery and Cybersecurity Risk Assessment for TerraCorp, identifying critical vulnerabilities in their cybersecurity setup. With the guidance of their vCIO, Todd Metivier, Snap Tech implemented a Microsoft 365 hardening project to fully protect TerraCorp's cloud environment.

Snap Tech also introduced cybersecurity awareness training and a Sophos managed detection and response (MDR) capability to further enhance TerraCorp's security posture.

The Results

Partnering with Snap Tech IT has significantly improved TerraCorp's cybersecurity, giving the leadership team peace of mind and enabling them to focus on their core business. The detailed assessment and subsequent improvements have ensured that TerraCorp's sensitive tenant data is well-protected, and their IT environment is more secure and efficient. Daphne Seymour expressed complete satisfaction with Snap Tech's services, highlighting the importance of an assessment process as the first step in making real cybersecurity and IT improvements.

